

Kiosk

Electrical Survey Service

WHY DOWNTIME OCCURS

System downtime and Kiosk lockups are a major problem for businesses like yours who need to be running 100% of the time serving your customers and driving revenue for your enterprise. Studies have shown that over 80% of Kiosk unreliability is attributed to a poor site infrastructure. Miswired AC receptacles, poor grounding, noise, and poor power quality are the key culprits.

HOW CUSI CAN HELP

Customized Uptime Solutions (CUSI) can troubleshoot your existing unreliable Kiosk system or survey a new site prior to your Kiosk installation to eliminate problems before they destroy your business.

WE ARE THE EXPERTS

Customized Uptime Solutions can assist your enterprise in achieving higher uptime for your Kiosk systems and entire enterprise. Our services provide ease of implementation and delivery because they include the same deliverables regardless of the Kiosk location or configuration. Using our certified Site Quality Engineers (SQE), Customized Uptime Solutions provides one price for the entire solution completed the same way every time. Its that easy. Contact the experts in site reliability, Customized Uptime Solutions.

Our Kiosk Site Electrical Service includes:

- ▶ Testing of the receptacles powering the Kiosk for proper polarity and grounding (up to 5 outlets / Kiosk terminals)
- ▶ Testing the voltage at the receptacle
- ▶ Measuring electrical load on Kiosk circuit
- ▶ Measuring N-G voltage at the outlet
- ▶ Measuring Ground Impedance
- ▶ Visual inspection of the outlets
- ▶ Collect digital photos
- ▶ Formal report with recommendations

Benefits to Your Enterprise

- ▶ Higher system uptime
- ▶ Reduction in annual service calls
- ▶ Fast return on investment
- ▶ Increased customer loyalty & satisfaction
- ▶ Potentially higher revenue and profits

**CUSTOMIZED
OPTIME
SOLUTIONS**

Customized Uptime Solutions' Kiosk Site Electrical Survey Service offers you a single-point solution for reducing system downtime!

Site Electrical Service - Base Offering

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| ▶ Receptacle testing of up to 5 outlets | Benefit: Ensures grounding & polarity is correct for the equipment |
| ▶ Visual inspection of the outlet and loads | Benefit: Ensures circuit is not contaminated with noisy equipment |
| ▶ Examination of the installation | Benefit: Identifies potential trouble |
| ▶ Collect digital photos | Benefit: Documents anomalies & provides reference for corrective action |
| ▶ Formal Report with recommendations | Benefit: Documents the full survey & provides recommendations and corrective work required |



Base Service Adders and Upgrades

Adders

- ▶ Work conducted during evenings and weekends
- ▶ > five outlets
- ▶ >50 miles from a major metro area

Upgrades

- ▶ Seven-day Power Monitoring at point of use with Report
- ▶ On-site Powerscope Monitoring (while survey is conducted)
- ▶ Inspection of up to one Main and one Distribution Panels

For more information about CUSI's extensive site reliability services, please contact:
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